## Healthcare and Regulatory Subcommittee Meeting

Tuesday, May 7, 2019

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# AGENDA

### South Carolina House of Representatives



## Legislative Oversight Committee

#### HEALTHCARE AND REGULATORY SUBCOMMITTEE

Chairman John Taliaferro (Jay) West, IV
The Honorable Robert L. Ridgeway, III
The Honorable Bill Taylor
The Honorable Christopher Sloan (Chris) Wooten

Tuesday, May 7, 2019 9:00 a.m. Room 410 - Blatt Building

Pursuant to Committee Rule 6.8, S.C. ETV shall be allowed access for internet streaming whenever technologically feasible.

#### **AGENDA**

- I. Approval of Minutes
- II. Discussion of study of the Department of Mental Health
- III. Adjournment

# MEETING MINUTES

#### Chair Wm. Weston J. Newton

First Vice-Chair: Laurie Slade Funderburk

Micajah P. (Micah) Caskey, IV Neal A. Collins Patricia Moore (Pat) Henegan William M. (Bill) Hixon Jeffrey E. (Jeff) Johnson Marvin R. Pendarvis Tommy M. Stringer Bill Taylor Robert Q. Williams

Jennifer L. Dobson Research Director

Cathy A. Greer Administration Coordinator

## Legislative Oversight Committee



South Carolina House of Representatives

Post Office Box 11867 Columbia, South Carolina 29211 Telephone: (803) 212-6810 • Fax: (803) 212-6811

Room 228 Blatt Building

Gary E. Clary
Chandra E. Dillard
Lee Hewitt
Joseph H. Jefferson, Jr.
Mandy Powers Norrell
Robert L. Ridgeway, III
Edward R. Tallon, Sr.
John Taliaferro (Jay) West, IV
Chris Wooten

Charles L. Appleby, IV Legal Counsel

Carmen J. McCutcheon Simon Research Analyst/Auditor

Kendra H. Wilkerson Fiscal/Research Analyst

Healthcare and Regulatory Subcommittee Meeting Tuesday, April 23, 2019, at 9:00 am Blatt Building Room 410

#### Archived Video Available

I. Pursuant to House Legislative Oversight Committee Rule 6.8, South Carolina ETV was allowed access for streaming the meeting. You may access an archived video of this meeting by visiting the South Carolina General Assembly's website (http://www.scstatehouse.gov) and clicking on *Committee Postings and Reports*, then under *House Standing Committees* click on *Legislative Oversight*. Then, click on *Video Archives* for a listing of archived videos for the Committee.

#### Attendance

I. Chair Jay West calls the Healthcare and Regulatory Subcommittee to order on Tuesday, April 23, 2019, in Room 410 of the Blatt Building. All members of the Subcommittee are present for all or a portion of the meeting.

#### **Minutes**

- I. House Rule 4.5 requires standing committees to prepare and make available to the public the minutes of committee meetings, but the minutes do not have to be verbatim accounts of meetings. It is the practice of the Legislative Oversight Committee to provide minutes for its subcommittee meetings.
- II. Representative Taylor moves to approve the meeting minutes from the April 2, 2019, meeting. The motion passes.

Representative Taylor's motion to approve the meeting minutes from the April 2, 2019, meeting.	Yea	Nay	Not Voting (Absent)	Not Voting (Present)
Rep. Robert Ridgeway	✓			
Rep. Bill Taylor	✓			
Rep. Chris Wooten	✓			
Rep. Jay West	✓			

#### Meeting

- I. Chair West explains that this is the Subcommittee's sixth meeting with the Department of Mental Health, and that the purpose is to receive further testimony about inpatient services.
- II. Chair West explains that all testimony given to this subcommittee, which is an investigating committee, must be under oath. He reminds those sworn in during prior meetings that they remain under oath.
- III. Interim Director Binkley and Deputy Director Blalock provide testimony about community mental health services.
- IV. Subcommittee members ask, and agency staff respond to questions about the following subjects:
  - a. School-based mental health services during school breaks;
  - b. Program evaluation;
  - c. Community mental health center leadership turnover;
  - d. Training;
  - e. Policy review;
  - f. Recruiting;
  - g. Partnerships, particularly with the Department of Employment and Workforce; and
  - h. Salary.
- V. There being no further business, the meeting is adjourned.

# STUDY TIMELINE

#### Legislative Oversight Committee Actions

- May 3, 2018 Prioritizes the agency for study
- May 9, 2018 Provides the agency with notice about the oversight process
- July 17 August 20, 2018 Solicits input from the public about the agency in the form of an online survey
- January 14, 2019 Holds **Meeting 1** to **obtain public input** about the agency

#### Healthcare and Regulatory Subcommittee Actions

- February 5, 2019- Holds **Meeting 2** with the agency to receive an overview of the agency's **history, mission, organization, products, and services**
- February 19, 2019 Holds **Meeting 3** with the agency to receive testimony about the **Inpatient Services Division**
- March 5, 2019 Holds Meeting 4 with the agency to receive further testimony about the Inpatient Services Division
- March 19, 2019- Holds **Meeting 5** with the agency to receive further testimony about the **Inpatient Services Division**, and discuss responses to earlier-asked questions
- April 2, 2019 Holds Meeting 6 with the agency to receive testimony about Community Mental Health Services
- April 23, 2019 Holds Meeting 7 with the agency to receive testimony about Community Mental Health Services
- May 7, 2019 Holds **Meeting 8** with the agency

### Department of Mental Health Actions

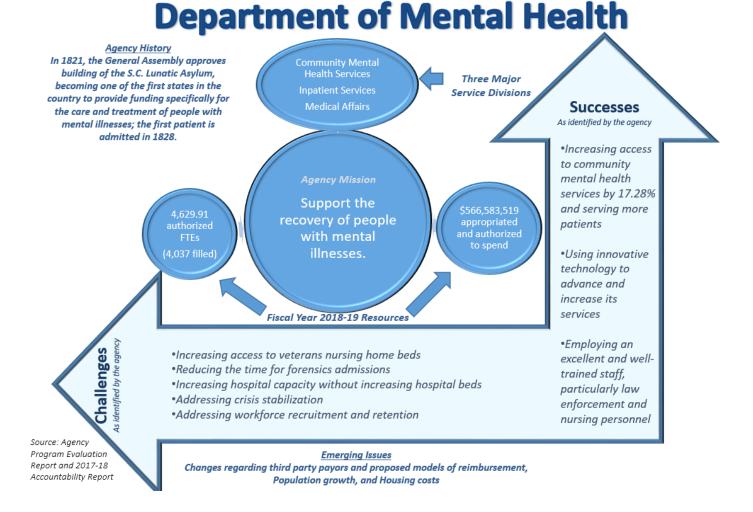
- March 11, 2015- Submits its Annual Restructuring and Seven-Year Plan Report
- January 8, 2016 Submits its 2016 Annual Restructuring Report
- September 2016- Submits its FY 2015-16 Accountability Report/Annual Restructuring Report
- September 2017 Submits its FY 2016-17 Accountability Report/Annual Restructuring Report
- September 2018 Submits it FY 2017-18 Accountability Report/Annual Restructuring Report
- November 19, 2018- Submits its Program Evaluation Report
- February-TBD 2019- Meets with and responds to Subcommittee inquiries

#### Public's Actions

- July 17 August 20, 2018 Provides input about the agency via an online public survey
- January 14, 2019 Provides testimony at public input meeting

## AGENCY OVERVIEW

### Snapshot



# AGENCY PRESENTATION

# Mental Health Professionals

in the

Community Mental Health System

# **Definition: Mental Health Professional**

Graduate of an accredited university or college with a master's degree or doctoral degree in a program that is primarily psychological in nature (e.g. counseling, social work, guidance or social science equivalent). Additional evidence of coursework in Psychological Diagnostics, Psychopathology, Assessment and Ethics. SCDMH has affiliation agreements with numerous Universities and Colleges that offer graduate degree programs in fields qualifying its graduates as Mental Health Professionals. These institutions include:

University of South Carolina

Clemson University

The Citadel

Winthrop University

Limestone College

Francis Marion University University

Coker College

Webster University

South University

Newberry College

Capella University

Appalachian State

## Position Description: MENTAL HEALTH PROFESSIONAL

Job Purpose: Provides behavioral health services to children, adolescents, adults and families in order to improve overall functioning.

#### **Essential Job Duties:**

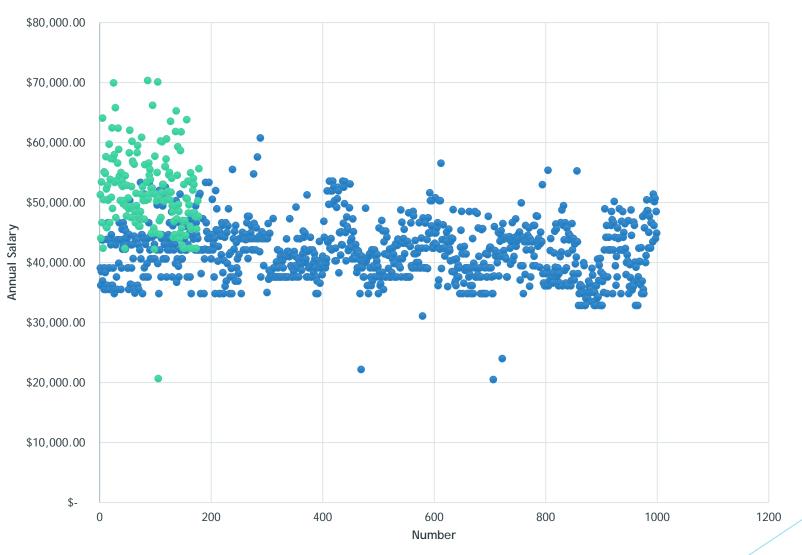
- Develop individualized treatment plans with the patient indicating the type of services and frequency of services to address needs and achieve goals.
- Provides an array of complex and evidenced based mental health therapies to patients in support of their recovery. Includes Crisis Management; Individual, Family, Group Therapies.
- Completes documentation [e.g. therapy notes, treatment plans and plan updates, telephone calls with or about patients] according to DMH standards which include but are not limited to the practice of collaborative documentation.
- Meets or surpasses annual productivity benchmarks.
- Ensures quality customer services provided to patients and stakeholders

# SC State Office of Human Resources Classification and Compensation Structure

Classification and Band	Minimum Salary	Midpoint Salary	Maximum Agency Delegated Salary
GA50 Band 5	\$32,838	\$46,799	\$60,760
GA60 Band 6	\$39,960	\$56,947	\$73,935

On June 1, 2018, **956** employees in Community Mental Health Centers were classified as Mental Health Professionals.

# **CMHC Mental Health Professional Salaries**



• GA50 • GA60

# FISCAL YEAR 2018 Filled FTEs by Quarter

Number of Filled FTEs	GA50	GA60
6/27/17	822	138
9/26/17	818	141
12/29/17	830	144
3/30/18	831	144
5/31/18	817	139
FY18 FTE Average	823.6	141.02
FY18 Separations	169	15
FY18 Turnover Rate Average	22%	10%

# Mental Health Professional Tenure

Community Mental Health Centers	GA50		GA60	
	Average (Months)	Average (in Years)	Average (Months)	Average (in Years)
Aiken-Barnwell	62.15	5.18	45.50	3.79
Anderson Oconee Pickens	72.15	6.01	201.40	16.78
Beckman	33.80	2.82	113.67	9.47
Berkeley	43.60	3.63	235.00	19.58
Catawba	47.58	3.96	144.67	12.06
Charleston-Dorchester	58.90	4.91	139.54	11.63
Coastal Empire	81.61	6.80	195.67	16.31
Columbia Area	85.17	7.10	163.81	13.65
Greenville	47.87	3.99	124.33	10.36
Lexington	68.60	5.72	115.22	9.60
Orangeburg	93.54	7.79	189.20	15.77
Pee Dee	72.21	6.02	174.14	14.51
Piedmont	42.80	3.57	150.29	12.52
Santee Wateree	58.23	4.85	200.29	16.69
Spartanburg	46.42	3.87	182.89	15.24
Tri-County	37.21	3.10	55.25	4.60
Waccamaw	78.80	6.57	150.63	12.55
AVERAGE TENURE		5.1 years		13 years

# "Competition" for Employees in Mental Health Professional Classifications

**Schools Districts** 

Department of Juvenile Justice

Department of Social Services

**Department of Corrections** 

Department of Vocational Rehabilitation

Veterans Administration Hospital Systems

Federal Government

**Private Practice Opportunities** 

# SCDMH Activities to Recruit and Retain Mental Health Professionals

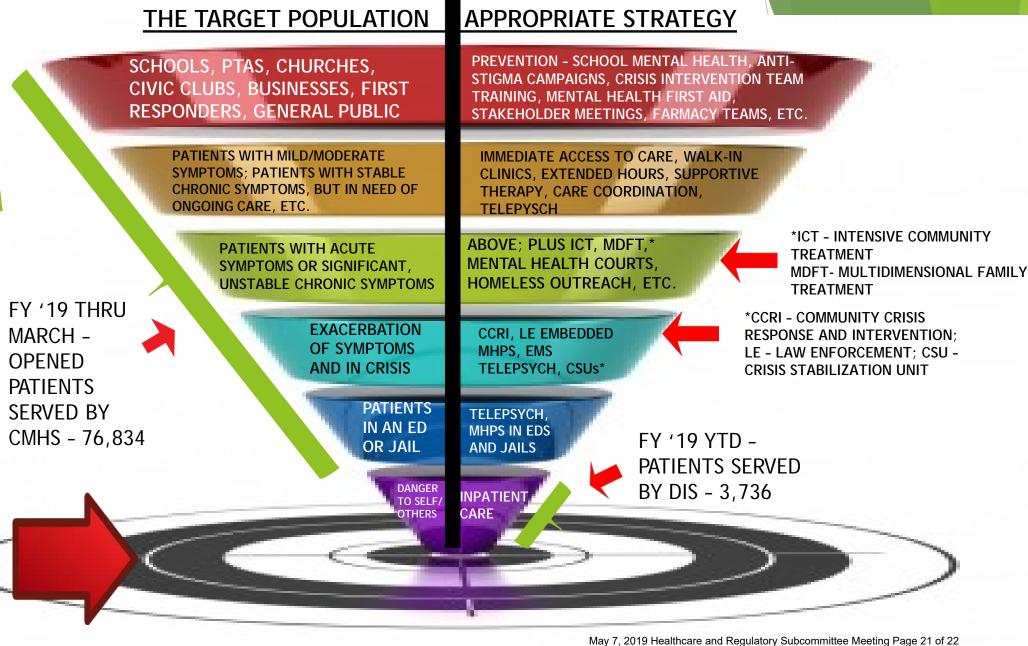
- Practicum and Internship placements
- School-based Mental Health Professional sponsored internship (USC School of Social Work)
- Loan repayment for critical needs positions
- Adjusted work schedules
- Out-stationed work locations
- Support and supervision for Professional Licenses
- Training in evidenced-based clinical practices
- Participation in practice innovations
- DMH Mentoring Program
- DMH GA50 and GA60 classification salary increases 2015 and 2018

# South Carolina Department of Mental Health

**Deferred Maintenance** 

SCDMH CRISIS
PREVENTION,
INTERVENTION
AND
STABILIZATION
STRATEGIES - A
BRIEF
OVERVIEW

TARGET - RIGHT
TREATMENT AT THE
RIGHT TIME;
PREVENT AVOIDABLE
EMERGENCY
DEPARTMENT (ED)
VISITS,
HOSPITALIZATIONS,
AND
INCARCERATIONS.





## **Committee Mission**

Determine if agency laws and programs are being implemented and carried out in accordance with the intent of the General Assembly and whether they should be continued, curtailed or eliminated. Inform the public about state agencies.

Website: <a href="http://www.scstatehouse.gov/CommitteeInfo/">http://www.scstatehouse.gov/CommitteeInfo/</a>

HouseLegislativeOversightCommittee.php

Phone Number: 803-212-6810

Email Address: <u>HCommLegOv@schouse.gov</u>

<u>Location:</u> Blatt Building, Room 228